

SAP SuccessFactors

post go-live support

“Arago run” makes Post Go-Live Services exhaustive and modular, worldwide available for all SAP SuccessFactors modules.

aragorun

Your SAP SuccessFactors Human Resources Information System (HRIS) is now Live. Time is ripe to organise the life cycle of your HRIS to answer two main challenges:

- ✓ Help and assist users on a daily basis and,
- ✓ Allow the solution to evolve to integrate new functionalities and adapt to changes in the company and the market.

customers benefits

- technical and HR Admin delegation
- HR centric
- cost saving & budget control
- reduced administrative activities
- up to date configuration aligned with SAP SuccessFactors evolutions and market trends (Technology watcher)
- SAP SuccessFactors expertise at your finger tip

our value proposition

- availability
- response time (SLAs)
- technical and functional expertise
- anticipation
- dedicated support team
- worldwide support
- on Demand assistance

Arago run in a nutshell

- ✓ User & Key user assistance within the company
- ✓ Bug fixing
- ✓ Integration Support (Follow the sun)
- ✓ Change & evolution of the configuration
- ✓ Advice & proactive action
- ✓ Bi annual SAP SuccessFactors Release management
- ✓ Instances and configuration management



Arago is a well-established integrator and seller of SAP® SuccessFactors® and SAP® Concur®, having shown success since its start in 2010 in aiding businesses to manage changes and transitions in all their main HR processes. Their innovative cloud solutions have earned them multiple SAP awards, marking them as a top SAP SuccessFactors partner in Europe and a SAP Gold Partner. With their SAP Concur CCP and CIP certifications, Arago is recognised for its ability to help companies adapt, integrate, and train in the latest SAP Concur solutions.